

MyCloud Email Security Services

Email Filtering and Archiving

Cerberus Networks Email Security cloud-based email services help you stay in control and protect inbound and outbound email using collective threat intelligence, 24/7 email continuity, and long-term email archiving.

MyCloud Mail Protection is a cloud-based solution designed to provide inbound and outbound email security using collective threat intelligence, 24/7 email continuity, while **MyCloud Mail Archiving** provides secure, long-term email archiving.

Even if a business has a primary layer of security, as with Microsoft 365™, our solution provides added control and an additional level of defence, built to protect against spam, viruses, malware, phishing, ransomware, and other email-borne threats.

MyCloud Mail Protection is designed to provide:

- Protection for inbound and outbound email
- Data loss prevention and long-term data storage with email archiving
- 24/7 built-in email continuity
- Layered security for affordability and ease of use
- Malware catch rate of 100.00%, with zero false positives and the ability to process all messages in under 30 seconds per message according to the VBspam public testing

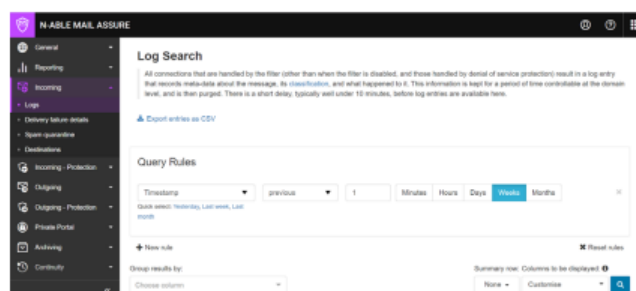


Benefits at a glance

Protection and control for inbound and outbound email

Defend against both known and emerging email-borne threats.

Using technology developed in-house, MyCloud Mail Protection cuts out the risk of a black-box situation where IT doesn't fully control what happens in the technology stack. The MyCloud Mail Protection Intelligent Protection & Filtering Engine incorporates data from over two million domains under management to help protect you from email-borne threats—with 2B+ spam messages blocked per month.



Reduce resources spent on managing email security

MyCloud Mail Protection is a cloud- and SMTP-based solution that helps keep costs and maintenance low since there is no need for hardware (or ongoing maintenance). The setup is easy—simply add domains, change MX records, and let the solution do its job

Gain visibility over your email flow

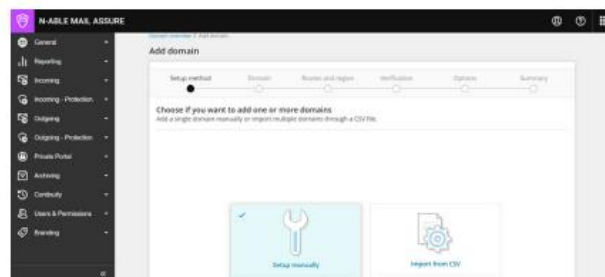
The MyCloud Mail Protection web interface works right out of the box, with predefined settings, reporting, and views built for your technicians and end users, allowing for more control over your email. Quarantine management and email scout reports give technicians and users visibility over email flow, including options to

release, remove, block, or approve messages with preventive measures to minimize accidental blocking or releasing.

Automated abuse reports indicate which users/ accounts are sending out spam from your network, enabling your technicians to directly lock down abused accounts to help prevent IP blocking and protect your company reputation.

Engineered with 24/7 built-in email continuity

A 14-day email queue support (if your primary email service is offline) is included by default. MyCloud Mail Protection will attempt to continue to deliver email and will store emails in the incoming delivery queue for viewing. Web-based networking tools give you visibility into server downtime and outage issues, and our full fallback MX service helps ensure emails are delivered.



Help enhance business productivity

Email outages and downtime could cost you time - and potentially business. MyCloud Mail Protection 24/7 email continuity gives users the ability to receive, send, and reply to email directly from the MyCloud Mail Protection dashboard—or their mobile devices during outages or downtime

Keep a secure history of email communication

Robust encryption in transit (using TLS encryption) and at rest (using AES encryption) help keep your archive data secure.

Layered security designed for affordability and ease of use

Gain robust protection for Microsoft 365, Exchange™ Online and G-suite™ users

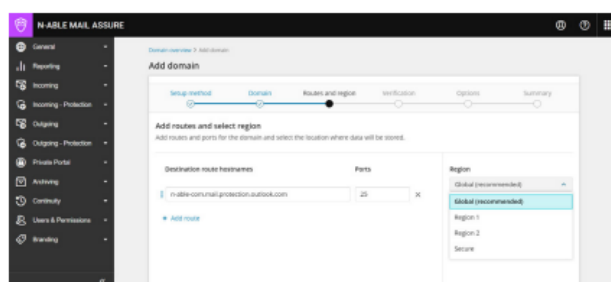
Many email collaboration tools or other email offerings can lack the level of visibility and control you get with a professional email security solution. MyCloud Mail Protection helps provide increased protection, visibility, and control against email threats and leverages a network of highly available global data centres to provide 24/7 email continuity in the case of Microsoft® or Google® outages or downtime.

Reduce data loss with long-term email archiving

MyCloud Mail Archiving robust encrypted email archiving includes journaling support to help users easily pull emails from existing Microsoft environments. The MyCloud Mail Archiving solution also includes advanced content and attachment-based search to help simplify finding and retrieving archived emails. Compressed storage for all inbound and outbound emails helps keep your data usage and costs low.

Benefit from control over your email flow

The feature-rich GUI offers users authentication control and capabilities like LDAP and SSO. Regional data storage support gives IT managers the ability to select a specific region for storage of logs, quarantine, and archive data if needed for legal or compliance purposes.



MyCloud Mail Protection feature details

- Email security for inbound and outbound email
- Protection via our Intelligent Protection & Filtering Engine that incorporates data from our user base to help prevent known and emerging threats
- Easy setup that lets you simply add domains and change MX records
- A multitenant web interface with views built for both admins and end users
- Advanced log-search functionality and email scout reports for greater visibility
- Quarantine management to give users the power to view, release, remove, block, or approve messages
- Advanced domain and filter settings management for checks, permissions, and spam scoring thresholds
- Mailbox auto-detection via SMTP or synchronization via LDAP to simplify getting started
- Approve and block management for added control
- Advanced filtering statistics, such as number of spam messages filtered, viruses blocked, or total email volume Extension and attachment blocking management (e.g., .zip, .rar, or .pdf) to help protect against zero-day malware
- User and permission management for transparency and control
- SSL/TLS traffic encryption to assist in securely transmitting email when possible
- Granular configuration per user/IP domain • Smart host deployment for outbound email filtering to block spam and viruses from leaving the organization and help protect IP reputation
- Optional DKIM signatures to outgoing emails to help ensure sender authenticity and protect your sender reputation
- 14-day email queue support—even if the primary service is offline for two weeks, MyCloud Mail Protection will continue attempting to deliver email and store emails in the incoming delivery queue
- Web-based access to archived emails and email quarantine even during an outage
- Ability to send and receive email directly from the MyCloud Mail Protection dashboard
- Immediate action from MyCloud Mail Protection during an outage so users can log in, receive, and send emails from the dashboard without delay
- Web-based networking tools to help you diagnose issues
- Visibility into server downtime and outages
- Accessible via mobile devices, so users can send and receive email even if they don't have their computer handy
- Full fallback MX service included to help ensure emails are delivered

MyCloud Mail Archiving feature details

- Compressed storage of inbound and outbound emails to keep data usage and costs low
- Robust encryption in transit (using TLS encryption) and at rest (using AES encryption) to help keep data secure
- The ability to import archive data from other solutions or your existing infrastructure to ease migration Archive export to allow you to transfer data if needed
- Custom retention period to give you the control to meet individual user's requirements
- Ability to enable or disable archiving per mailbox to help you manage storage requirements
- Multiple storage locations around the world to help you meet geographic storage requirements
- Advanced content and attachment-based search to help simplify finding and retrieving emails
- Advanced redelivery to allow users to send email from the archive to an inbox
- Optional per-email download
- Fast indexed search option for logs
- Journaling support to help you easily pull in emails from existing Microsoft environments
- Web-based email and attachment viewing

Pricing

Services are charged monthly in arrears based on usage, subject to a minimum 1-month contract.
Prices are ex VAT

MyCloud Mail Protection

Description	Storage	Access	Antispam	AntiVirus	Price/Month
MyCloud Mail Protection - 1 User	Unlimited	Web	Yes	Yes	£1.95

MyCloud Mail Archiving

Description	Storage	Access	Retention Period	Interval	Price/Month
MyCloud Mail Archiving - 1 User	Unlimited	Outlook, Web	Unlimited	5 Minutes	£2.50

To discuss your requirements and for further information, please contact our sales team on **0345 257 1333** or via email at **sales@cerberusnetworks.co.uk**.