

Gigabit Voucher Schemes

Guide to Government Funding Available for Ultrafast Internet

 Department for Digital, Culture, Media & Sport

GIGABIT BROADBAND VOUCHER SCHEME

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Introduction

Government at the UK, national and regional level is working with Internet Service Providers to co-fund roll-out of high-speed Internet infrastructure. There are several schemes, each with different eligibility criteria, levels of funding and geographical coverage. This guide summarises the schemes that you may be eligible for to contribute to funding of your Cerberus ultrafast Internet connection.

Service Eligibility

There are two services from Cerberus Networks that qualify for voucher funding.

FTTP on Demand

Ethernet Leased Line

Full eligibility criteria are available from the relevant schemes, however, for all schemes detailed here, the following requirements apply:

Gigabit-capable

The new service must provide a minimum of 100Mbps downstream and the underlying technology must be capable of delivering at least 1Gbps.:

No Superfast broadband availability

The customer must not have a service already installed that qualifies for funding. In the case of the Rural Gigabit Voucher scheme, the customer must not have access to broadband services of 30Mbps or more.

Rural Location

Rural is defined by the Rural Gigabit Connectivity programme using agreed standard measures in the relevant part of the UK. For the gigabit voucher premises in the following areas are defined as rural.

England & Wales	DeFRA definitions D1 – F2
Northern Ireland	NISRA definitions E – H
Scotland	NRS definitions 3 – 6

The Voucher Process

Cerberus provides step-by-step assistance with application for DCMS Gigabit Vouchers. The following sets out how applying for, being issued with and claiming a voucher fits into the overall order and delivery process for FTTP on Demand.



Step by Step

Cerberus provides step-by-step assistance with the application for DCMS Gigabit Vouchers. The following table sets out how applying for, being issued with and then claiming a voucher fits into the order and delivery process for FTTP on Demand.

1	Receive Quotation or Estimate for Installation
2	Prequalify all clients
3	Place order for Field Survey specifying if order is singleton or Linked Order Project
4	If order is Linked Order Project, all other clients place their orders
5	Field Survey carried out and Confirmed Build Charge determined
6	Clients submit application for Vouchers
7	Clients issued with Vouchers
8	Cerberus invoice balance of installation charges and collects payment
9	Cerberus delivers services to clients
10	Cerberus notifies DCMS that services are delivered
11	DCMS contacts clients to confirm that service is working
12	DCMS releases payment to Cerberus for balance of Confirmed Build Charge

Programme Summary

Criteria	Gigabit Broadband Voucher	Rural Gigabit Voucher	Welsh Top-Up Gigabit Broadband Voucher
UK Wide	✓	✓	Wales only
Current >2 and <30 Mb/s	✓	✓	✓
Current >30 Mb/s & not Gb Capable	✓	✗	✓
Minimum new speed	100 Mb/s	30 Mb/s	100Mb/s
New must be Gigabit Capable	✓	✓	✓
Max Voucher Value SME	£2,500	£3,500	£2,500 + £3,000 (top up) = £5,500
Max Voucher Value Resident	£500	£1,500	£500 + £300 (top up) = £800
Minimum Value	£500	£500	£500
VAT	Not paid by voucher	Included in voucher for residents only	Not included in voucher
Businesses Eligible	✓	✓	✓
Residents Eligible	Group Schemes Only 1 bus: 10 res	✓	Group Schemes Only 1 bus: 10 res
Single Connection (Standard PRPs)	✓	✗	✗
Group Schemes (Project PRPs)	✓	✓	✓